

Concentra, Inc., Scheduling Management for Wellness Screening



Concentra is a national health care company that offers comprehensive services to injured/ill patients and their employers through a nationwide network of medical centers. Concentra has more than 300 medical centers in 40 states. In addition, Concentra operates 240+ workplace health clinics that provide a range of health and wellness services such as athletic training programs, health screenings, vaccinations, and medical advisory services.

Concentra's corporate health screening provides on-site wellness exams for many of America's largest corporations including American Airlines, Chrysler, Travelocity (Sabre Holdings), Omni Hotels, HP, Hilti Corp., Discover Card and others. Concentra will often schedule 10,000+ employees' wellness exams over a period of a few days each year. Concentra needed a solution to schedule each exam flawlessly and efficiently.

Since 2006, EZappt has been providing Concentra Corp. with customized online scheduling solutions that allow corporate employees to book wellness exams online. Typically, Concentra will create an online schedule, and send an email blast to corporate employees that contain a link to schedule their exam. Using their customized version of the EZappt scheduling solution, Concentra has successfully booked a thousand employees in less than three minutes. The employees love the convenience and Concentra corporate clients appreciate that scheduling exams doesn't take away from work time.

Concentra continuously uses EZappt for building out new schedulers to accommodate for their continued expansion in onsite corporate wellness checks. EZappt has successfully built out over 16 live ASP model schedulers for Concentra. Typical schedulers deployed have a thousand or more appointments booked within 24 hours of going live.